

# One-day Masterclass using EIQ<sup>3D</sup>

## Continuing Professional Development



*Emotional Intelligence provides an over-arching framework for understanding, developing, influencing and supporting people. It impacts dramatically on motivation, effectiveness and the building of strong working relationships.*

### PURPOSE:

To develop the capability to promote and use the concept of Emotional Intelligence (EI) as a framework for developing individuals, teams and organisations and to have tools available to introduce people to the models and concepts such that people:

- become committed to developing themselves
- become committed to developing others
- have more resources for developing stronger working relationship
- become more self-aware and less defensive
- develop their supporting and influencing capability

### OUTCOMES:

At the end of the masterclass, participants will:

- Have a clearer idea of the purpose and value of Emotional Intelligence
- Be able to explain the origin and evolution of Emotional Intelligence.
- Have a map of the EI domain and be able to use a variety of approaches and/or questionnaires to explore the terrain.
- Make the link between Emotional Intelligence and Leadership
- Be familiar with the EIQ<sup>3D</sup> questionnaire and its various reports.
- Be qualified to use the EIQ<sup>3D</sup> questionnaire as a self-report, paired report and 360° process
- Be practised at managing a feedback/review process

### PROCESS:

- Complete EIQ<sup>3D</sup> online before the course
- Individual check in
- Exploring the Emotional Intelligence model
- Linking Emotional Intelligence to Leadership
- Exploring ideas for conversations and feedback
- Practice feedback/reviewing in syndicate groups
- Agree certification criteria
- Summary and review

**Next masterclass: 11 September 2008 @ £395 + VAT**